

SB827 • Maryland

Consumer Protection and Product Liability - Chatbots

Introduced

Risk: Medium

Comprehensive

Last Action (Feb 12, 2026): Hearing 3/12 at 1:00 p.m.

Summary

SB827 regulates chatbot design and operation in Maryland, requiring warnings about data collection and usage, enhanced protection for minors under 13, and classifying chatbots as products for liability actions.

Business Impact

If you operate chatbots in Maryland, you must implement safety features and privacy protections by July 1, 2024, or face liability claims.

Key Provisions

- Requires display of specific warnings about data collection, usage, and potential risks when using a chatbot.
- Mandates enhanced protection for users who are minors under the age of 13 years.
- Classifies chatbots as products for certain product liability actions.
- Mandates compliance from developers and operators, with application to governmental units, requiring adherence to the same standards as private entities.

Compliance Checklist

- Design chatbots with safety and privacy features. | Who: Developers | Penalty: Potential liability for harm caused.
- Display warnings during chatbot interactions. | Who: Operators | Penalty: Potential liability for harm caused.

Industries Affected

Government

Consumer
Protection

Healthcare

Consumer Services

Technology

Topics

AI Privacy

AI in Social Media &
Online Platforms

User-Facing AI

AI Liability

Bill Sponsors

| Name | Party | Role |
|------------------------------|-------|-----------|
| Griffith (Chair | | Primary |
| Joint Committee on Pensions) | | Cosponsor |
| Hough and Young | | Primary |
| McCray | | Primary |
| Hayes | | Primary |
| Conway | | Primary |
| Oaks | | Cosponsor |
| Robinson | | Cosponsor |
| Waldstreicher | | Primary |
| Hettleman | | Primary |
| Klausmeier | | Primary |
| Love | | Primary |

Related Bills

- HB1250 (MD)

Official Source

<https://mgaleg.maryland.gov/mgaweb/Legislation/Details/SB0827?ys=2026RS>

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