

## CHATBOT PROVIDER-LIABILITY

Introduced

Risk: High

Comprehensive

Last Action (Mar 27, 2026): Rule 19(a) / Re-referred to Rules Committee

### Summary

The Chatbot Provider Liability Act establishes strict liability for chatbot providers for user injuries caused by their chatbots, even without direct distribution or a contractual relationship, allowing users to seek injunctive relief.

### Business Impact

If you provide chatbots in Illinois, you must ensure they do not cause user harm or face liability for damages.

### Key Provisions

- Chatbots are classified as products under strict liability.
- Chatbot providers must ensure their chatbots do not cause user injury.
- Users can file civil actions for damages, injunctive relief, and attorney's fees.
- Providers are liable even without direct distribution or a contractual relationship with the user.

### Compliance Checklist

- Ensure chatbots do not cause user harm | Who: Chatbot providers | Penalty: Liability for damages caused by chatbot use
- Prepare for potential civil actions from users | Who: Chatbot providers | Penalty: Legal costs and damages

### Industries Affected

Software Development

Technology

General

## Topics

User-Facing AI

## Bill Sponsors

Name	Party	Role
Michael D. Unes		Primary
Jay Hoffman	Democratic	Primary
André Thapedi		Cosponsor
Ann M. Williams	Democratic	Cosponsor
Elizabeth Hernandez		Cosponsor
Delia C. Ramirez		Cosponsor
Emanuel Chris Welch		Cosponsor
Rita Mayfield	Democratic	Cosponsor
Jonathan Carroll		Cosponsor
Daniel Didech		Cosponsor
Michael J. Madigan		Primary
Jim Durkin		Primary

## Related Bills

- HB 5044 (IL)

## Official Source

<https://www.ilga.gov/Legislation/BillStatus?DocNum=5044&GAID;=18&DocTypeID;=HB&SessionID;=114&GA;=104>

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