

# HB1141 • Maryland

## Department of Information Technology - Evaluation and Development of a 3-1-1 Portal Using Artificial Intelligence

In Committee

Risk: Low

Study/Task Force

Effective: Jul 01, 2024 | Last Action (Apr 08, 2024): Rereferred to Education, Energy, and the Environment

### Summary

The bill states the intent of the General Assembly for the Department of Information Technology to assess the feasibility of creating an AI-driven 3-1-1 portal for nonemergency government services in Maryland.

### Business Impact

If you operate in Maryland and provide nonemergency government services, you must prepare for potential integration with an AI-driven 3-1-1 portal by July 1, 2024.

### Key Provisions

- Department of Information Technology to evaluate the feasibility of a virtual 3-1-1 portal.
- Portal to utilize artificial intelligence for nonemergency government services.
- Department to prioritize portal creation if feasible.

### Compliance Checklist

- Evaluate the feasibility of an AI-driven 3-1-1 portal | Who: Department of Information Technology
- Prepare for potential integration with the new portal | Who: Government agencies and service providers

### Industries Affected

Public Administration

Technology

Government

Information Technology

Healthcare

Education

Employment

Government Services

Consumer Protection

## Topics

AI in Government

## Bill Sponsors

Name	Party	Role
Afzali		Cosponsor
Anderton		Cosponsor
Arentz		Cosponsor
Carozza		Cosponsor
Carr		Cosponsor
Ebersole		Cosponsor
Washington and Bridges		Primary
Grammer		Cosponsor
Hettleman		Cosponsor
Hornberger		Cosponsor
Long		Cosponsor
Luedtke		Cosponsor

## Roll Call Votes

Date	Description	Yea	Nay	Result
2024-03-23	On Third Reading	132	5	Passed

## Amendments

- Favorable with Amendments 353026/1 Adopted — 2024-04-04 (Adopted)

## Official Source

<https://mgaleg.maryland.gov/mgawebwebsite/Legislation/Details/HB1141?ys=2024RS>

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