

HB2537 • Hawaii

Relating To The Patients' Bill Of Rights.

Introduced

Risk: Medium

Comprehensive

Last Action (Feb 02, 2026): Referred to HLT, CPC, referral sheet 6

Summary

HB2537 establishes patient rights regarding timely access to healthcare, requires safeguards for health information, sets timelines for prior authorization, and details provider protections.

Business Impact

If you use AI for healthcare decisions, you must ensure timely access for patients or face penalties.

Key Provisions

- Patients have the right to timely access and referrals to specialist care, with prior authorization determinations within 72 hours for urgent requests and 15 days for non-urgent requests.
- Health carriers must meet requirements for the use of automated decision support tools for claims determinations and utilization review.
- Health carriers are required to establish safeguards for protected health information.
- Reporting requirements are established for network adequacy.
- Specific provider protections are established, including protection against retaliation for advocating on behalf of patients.
- The Insurance Commissioner's enforcement authority is expanded to include conducting investigations and reviewing compliance with network adequacy standards.

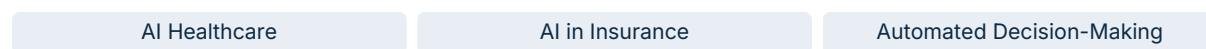
Compliance Checklist

- Implement timely access and referral processes for specialist care | Who: Health carriers | Penalty: To be determined by the Insurance Commissioner
- Establish timelines for prior authorization determinations | Who: Health carriers | Penalty: To be determined by the Insurance Commissioner
- Disclose use of automated decision support tools in policies | Who: Health carriers | Penalty: To be determined by the Insurance Commissioner

Industries Affected



Topics



Bill Sponsors

Name	Party	Role
CULLEN		Primary
NISHIMOTO		Primary
MARTEN		Primary
AMATO		Primary
CHUN		Primary
GANADEN		Primary
GATES		Primary
HUSSEY-BURDICK		Primary
KAPELA		Primary
KITAGAWA		Primary
KOBAYASHI		Primary
LOWEN		Primary

Related Bills

- SB3027 (HI)

Official Source

https://www.capitol.hawaii.gov/session/measure_indiv.aspx?billtype=HB&billnumber;=2537&year;=2026

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