

# HB 2175 • Pennsylvania

An Act amending Title 12 (Commerce and Trade) of the Pennsylvania Consolidated Statutes, providing for consumer protection and for artificial intelligence and chatbots; imposing duties on the Bureau of Consumer Protection in the Office of Attorney General; and imposing penalties.

Unknown

Risk: Medium

Comprehensive

## Summary

This bill amends Pennsylvania's commerce laws to enhance consumer protection regarding artificial intelligence and chatbots, with specific details pending full text availability.

## Business Impact

If you use AI or chatbots in Pennsylvania, you must comply with new consumer protection duties or face penalties.

## Key Provisions

- Amends Title 12 of the Pennsylvania Consolidated Statutes.
- Provides for consumer protection related to artificial intelligence and chatbots.
- Imposes duties on the Bureau of Consumer Protection.
- Establishes penalties, with specifics pending full text availability.

## Compliance Checklist

- Comply with new consumer protection duties regarding AI and chatbots | Who: Businesses using AI or chatbots | Penalty: Potential penalties for non-compliance
- Report to the Bureau of Consumer Protection as required | Who: Businesses using AI or chatbots | Penalty: Potential penalties for non-compliance

## Industries Affected

Technology

E-commerce

Customer Service

# Topics

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Comprehensive AI

User-Facing AI

# Official Source

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<https://openstates.org/pa/bills/2025-2026/HB2175/>

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