

S5668 • New York

Relates to liability for misleading, incorrect, contradictory or harmful information provided to a user by a chatbot

Introduced

Risk: High

Comprehensive

Effective: Feb 27, 2026 | Last Action (Jan 07, 2026): REFERRED TO INTERNET AND TECHNOLOGY

Summary

This bill imposes liability on chatbot proprietors for misleading or harmful information that causes user harm, requiring age verification and considering industry practices.

Business Impact

If you operate a chatbot in New York, you must ensure accurate information is provided or face liability for user harm.

Key Provisions

- Proprietors cannot disclaim liability for misleading chatbot information causing user harm.
- Chatbots must provide clear notice to users that they are interacting with an AI system.
- Proprietors of companion chatbots must prevent and address self-harm risks.
- Strict liability applies if a minor suffers harm due to chatbot interactions.
- The Attorney General will establish regulations for compliance methods, considering industry practices and user safety.
- Proprietors must use commercially reasonable and technically feasible methods to determine if a user is a minor.
- Information collected for age verification must be deleted after use.

Compliance Checklist

- Ensure chatbot provides accurate information and corrects any misleading content within 30 days. | Who: Chatbot proprietors | Penalty: Liability for user harm
- Provide clear notice to users that they are interacting with a chatbot. | Who: Chatbot proprietors | Penalty: Liability for misleading information
- Implement measures to prevent self-harm and address user expressions of self-harm. | Who: Proprietors of companion chatbots | Penalty: Liability for self-harm incidents

Industries Affected

Technology

Consumer Services

Customer Service

Healthcare

Topics

User-Facing AI

Bill Sponsors

Name	Party	Role
Kristen Gonzalez	D	Sponsor

Related Bills

- A222 (NY)
- S05668 (NY)
- A10494 (NY)
- A00222 (NY)
- S09381 (NY)

Official Source

<https://www.nysenate.gov/legislation/bills/2025/S5668>

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